



Ticket Policy

The Arts & Cultural Events Council has recently updated its ticket policy. Please review the following before you attempt to obtain tickets.

Release and Distribution

- All events are open to the public and tickets for events are available at <https://www.kiawahisland.org/events/> on a first come, first served basis.
- Ticket release dates are two weeks prior to the event date. The website, season planner and posters state Kiawah and public release dates. Kiawah property owners have a 3-day lead time on obtaining tickets for Arts Council events. *To obtain Kiawah Island property owner tickets, you must register for an early access code at <https://www.kiawahisland.org/artscouncil> and wait for your address to be verified. After verification is complete, you will be granted an early access code for the season. Verification can take up to 3 business days.*
- Cultural Events only have one release date.
- Tickets are limited at 10 per household for paid events and 2 per household for complimentary events, except for complimentary events held at Holy Spirit where the limit is 4 per household.
- Tickets will not be held for or mailed to patrons. The ACEC does not operate a “will call” list.
- Tickets sales are nonrefundable. No tickets will be sold at the door of events.

Sold Out Events

- The ACEC does not operate a waitlist.
- The ACEC encourages those who obtained tickets but can no longer use them to notify Keely Laughlin, klaughlin@kiawahisland.org.
- Returned tickets may be made available for redistribution online at 9 a.m. two days prior to the event.

Event Protocol

- Seating is general admission, and done on a first come, first served basis.
- Have your tickets ready, either on your phone or printed when you arrive at the door to ensure smooth entry for all guests.
- Doors open 30 minutes prior to show start.

ADDITIONAL QUESTIONS? EMAIL KEELY LAUGHLIN AT [KLAUGHLIN@KIAWAHISLAND.ORG](mailto:klaughlin@kiawahisland.org)