



# Ticket Policy

## Release and Distribution

- All events are open to the public and tickets for events are available at the Town of Kiawah Island Municipal Center (4475 Betsy Kerrison Parkway) and online on a first come, first served basis.
- Ticket release dates are two weeks prior to the event date. Posters state Kiawah and public release dates. Kiawah property owners have a 3-day lead time on obtaining tickets for Arts Council events. *These tickets are ONLY available in person at the Municipal Center M-F 8:00 am – 5:00 pm.*
- All online tickets are made available on the public release date.
- Cultural Events only have one release date.
- Tickets are limited to 2 per household except for events held at Holy Spirit where the limit is 4 per household.
- Tickets may not be picked up for friends or neighbors. Tickets will not be held for or mailed to patrons. The ACEC does not operate a “will call” list.

## Sold Out Events

- The ACEC does not operate a waitlist.
- The ACEC encourages those who obtained tickets but can no longer use them to notify Keely Laughlin, [klaughlin@kiawahisland.org](mailto:klaughlin@kiawahisland.org).
- Returned tickets may be made available for redistribution online at 9 a.m. two days prior to the event.

## Event Protocol

- Seating is general admission, and done on a first come, first served basis.
- Have your tickets ready, either on your phone or printed when you arrive at the door to ensure smooth entry for all guests.
- The ACEC recommends arriving 30 minutes prior to the event start.

ADDITIONAL QUESTIONS? EMAIL KEELY LAUGHLIN AT [KLAUGHLIN@KIAWAHISLAND.ORG](mailto:klaughlin@kiawahisland.org)