



Ticket Policy

The Arts & Cultural Events Council has recently updated its ticket policy. Please review the following before you attempt to obtain tickets.

Release and Distribution

- All events are open to the public and tickets for events are available at <https://www.kiawahisland.org/events/> on a first come, first served basis.
- Ticket release dates are two weeks prior to the event date. The website, season planner and posters state Kiawah and public release dates. Kiawah property owners have a 3-day lead time on obtaining tickets for Arts Council events. Kiawah property owners do not have a 3-day lead time on obtaining tickets for Cultural Events performances because they are funded by the Town's Cultural Events Fund.
- To obtain Kiawah Island property owner tickets, you must register for an early access code at <https://www.kiawahisland.org/artscouncil> and wait for your address to be verified. After verification is complete, you will be granted an early access code for the season. Verification can take up to 3 business days.
- Cultural Events only have one release date.
- Tickets are limited at 4 per household for all events.
- Tickets will not be held for or mailed to patrons. The ACEC does not operate a "will call" list.
- Tickets sales are nonrefundable. No tickets will be sold at the door of events.

Sold Out Events

- The ACEC does not operate a waitlist.
- The ACEC encourages those who obtained tickets but can no longer use them to notify Keely Laughlin, klaughlin@kiawahisland.org.
- Returned tickets may be made available for redistribution online at 9 a.m. two days prior to the event.

Event Protocol

- Seating is general admission, and done on a first come, first served basis.
- Have your tickets ready, either on your phone or printed when you arrive at the door to ensure smooth entry for all guests. No one will be admitted to any event without a ticket.

ADDITIONAL QUESTIONS? EMAIL KEELY LAUGHLIN AT [KLAUGHLIN@KIAWAHISLAND.ORG](mailto:klaughlin@kiawahisland.org)



Ticket Policy

- Doors open 30 minutes prior to show start.