



Ticket Policy

The Arts & Cultural Events Council has recently updated its ticket policy. Please review the following before you attempt to obtain tickets.

Release and Distribution

- All events are open to the public, and tickets for events are available online at <https://www.kiawahisland.org/events/> on a first-come, first-served basis. Tickets will not be held for or mailed to patrons. The ACEC does not operate a “will call” list.
- In most cases, ticket release dates are two weeks before the event date. Some events require release dates earlier than two weeks before, and patrons are encouraged to make note of the dates listed on the website and season planner. The website and season planner state Kiawah and public release dates. Kiawah property owners have a 3-day lead time on obtaining tickets for Arts Council events. Kiawah property owners do not have a 3-day lead time on obtaining tickets for Cultural Events performances because they are funded by the Town’s Cultural Events Fund.
- Cultural Events only have one release date.
- To obtain Kiawah Island property owner tickets, you must register for an early access code by emailing your name and Kiawah Island property address to rfoster@kiawahisland.org.
- To mitigate the large percentages of no-shows, events held at Church of our Saviour are limited to 2 tickets per household. All other events have a 4 ticket per household limit.
- Tickets sales for paid events are nonrefundable. No tickets will be sold at the door of events.
- Tickets for **unpaid** events may be returned by emailing Ruthie Foster at rfoster@kiawahisland.org. Returned tickets for unpaid events may be made available for redistribution online at 9 a.m. two days before the event. Patrons will be notified via email in advance if there is a scheduled online redistribution.

Sold Out Events

- The ACEC does not operate a waitlist.

Additional questions? Email Ruthie Foster at rfoster@kiawahisland.org.



- The ACEC encourages those who obtained tickets but can no longer use them to distribute them amongst themselves. If tickets to free events can't be distributed, please notify Ruthie Foster at rfoster@kiawahisland.org.

Event Protocol

- Seating is general admission and done on a first-come, first-served basis.
- Have your tickets ready on your phone or printed when you arrive at the door to ensure smooth entry for all guests. No one will be admitted to any event without a ticket.
- Doors open 30 minutes before the show starts.